Notice: This decision may be formally revised before it is published in the District of Columbia Register. Parties should promptly notify this office of any errors so that they may be corrected before publishing the decision. This notice is not intended to provide an opportunity for a substantive challenge to the decision.

# Government of the District of Columbia Public Employee Relations Board

In the Matter of	)	
	)	
American Federation of Government Employees,	)	
Local 2725,	)	
	)	
Complainant,	)	PERB Case No. 08-U-12
	)	
v.	)	Opinion No. 948
	)	~
District of Columbia Department of Health,	<b>)</b>	CORRECTED COPY
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Respondent.	)	
-	)	
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#### **DECISION AND ORDER**

#### I. Statement of Case:

The American Federation of Government Employees, Local 2725, ("Complainant" or "Union") filed an Unfair Labor Practice Complaint against the District of Columbia Department of Health ("DOH"). The Union alleges that the DOH has violated D.C. Code § 1-617.04(a)(1) and (5)<sup>1</sup>

(5) Refusing to bargain collectively in good faith with the exclusive representative.

<sup>&</sup>lt;sup>1</sup>D.C. Code § 1-617.04(a)(1) and (5) provide as follows:

<sup>(</sup>a) The District, its agents, and representatives are prohibited from:

<sup>(1)</sup> Interfering, restraining, or cocroing any employee in the exercise of the rights guaranteed by this subchapter:

by failing to fully comply with the terms of a March 1, 2007 settlement agreement. (See Compl. at pgs. 2-3).

DOH filed an answer denying that it has violated the Comprehensive Merit Personnel Act ("CMPA") and has requested that the Board dismiss the Complaint..

#### II. Discussion:

On March 1, 2007, a Step 2 settlement agreement ("agreement" or "settlement agreement"), was executed by the parties regarding Equal Pay for Equal Work/Change in Classification Series. (See Compl. at p. 1). The agreement was reached as a result of a grievance filed on behalf of bargaining unit member Gayle Dugger. The issue raised by Ms. Dugger affected nine (9) additional employees, as reflected in the agreement. (See Compl. at p. 1). The agreement specified that DOH would: (1) change the job titles and classifications of the affected employees; and (2) provide the affected employees with step adjustments and back pay. (See Compl. at p. 2 and settlement agreement at pgs 1-2). On or about the pay period beginning on June 10, 2007, the classifications and job series of the affected employees were changed to "Sanitarian/QMRP, DS-12 Series 688." (Compl. at p. 2). However, the affected employees have not been paid any amount of back pay as required by the Agreement. The Union contends that by the conduct described above, DOH is refusing to bargain in good faith in violation of D.C. Code § 1-617.04(a)(1) and (5). (See Compl. at pgs. 2-3).

The Union is asking that the Board order DOH to: (1) comply with the terms of the settlement agreement by paying the affected employees the back pay owed; (2) cease and desist from violating the CMPA; (3) pay reasonable fees and costs; and (4) post a notice to employees. (See Compl. at p. 2).

DOH does not dispute the factual allegations underlying the statutory violation. Instead, DOH asserts that it "has made good faith efforts to comply with the Settlement Agreement including changing the job titles and classifications of the affected employees. . . [and] is currently processing the personnel forms necessary to award back pay to the affected unit members." (Answer at p. 3). For the above noted reasons, DOH is requesting that the Complaint be dismissed.

After reviewing the pleadings, we believe that the material issues of fact and supporting documentary evidence are undisputed by the parties. As a result, the alleged violations do not turn on disputed material issues of fact, but rather on a question of law. Therefore, pursuant to Board Rule 520.10<sup>2</sup> this case can appropriately be decided on the pleadings.

<sup>&</sup>lt;sup>2</sup>Board Rule 520.10 provides as follows:

The Board has previously considered the question of whether the failure to implement an arbitrator's award or settlement agreement constitutes an unfair labor practice. In *American Federation of Government Employees, Local 872, AFL-CIO v. D.C. Water and Sewer Authority*, 46 DCR 4398, Slip Op. 497 at p. 3, PERB Case No. 96-U-23 (1996), the Board held for the first time that "when a party simply refuses or fails to implement an award or negotiated agreement where no dispute exists over its terms, such conduct constitutes a failure to bargain in good faith and, thereby, an unfair labor practice under the CMPA."

In the present case, DOH acknowledges that: (1) the parties executed a settlement agreement on March 1, 2007; (2) it agreed to pay back pay to affected employees; and (3) it has not paid the affected employees any back pay as required by the settlement agreement. (See Answer at p. 2). However, DOH suggest that the delayed compliance with the terms of the settlement agreement is not an unfair labor practice. (See Answer at p. 3).

After reviewing DOH's arguments we have determined that DOH's failure to comply with the terms of the negotiated settlement agreement is not based on a genuine dispute over the terms of the settlement agreement, but rather on a flat refusal to comply with the agreement.<sup>3</sup> We believe that DOH has no "legitimate reason" for its on-going refusal to comply with the terms of the settlement agreement. We conclude that DOH's actions constitute a violation of its duty to bargain in good faith, as codified under D.C. Code § 1-617.04(a)(5) (2001 ed.). We find that by "these same acts and conduct, [DOH's] failure to bargain in good faith with the Union constitutes, derivatively, interference with bargaining unit employees' rights in violation of D.C. Code § [1-617.04] (a)(1) (2001 ed.)." (Emphasis in original.). AFGE, Local 2725 v. D.C. Housing Authority, 46 DCR 8356, Slip Op. No. 597 at p. 5, PERB Case No. 99-U-33 (1991). Also see, Committee of Interns and Residents v. D.C. General Hospital, 43 DCR 1490, Slip Op. No. 456, PERB Case No. 95-U-01.

Having determined that DOH has violated D.C. Code § [1-617.04](a)(1) and (5) (2001 ed.), we now turn to the appropriate remedy in this case. The Complainant is asking that the Board order DOH to: (1) comply with the terms of the settlement agreement by providing the affected employees with back pay; (2) cease and desist from violating the CMPA; (3) pay reasonable fees and costs; and (4) post a notice to employees. (See Compl. at p. 3).

"We recognize that when a violation is found, the Board's order is intended to have therapeutic as well as remedial effect. Moreover, the overriding purpose and policy of relief afforded under the CMPA for unfair labor practices, is the protection of rights and obligations." National

<sup>&</sup>lt;sup>3</sup>We recognize that the Union has asserted that the classification and job series of the affected employees was changed to Sanitarian/QMPR, DS-12 Series 688 on or about the pay period beginning on June 10, 2007 and DOH claims that this change took place on September 2, 2007. (See Compl. at p. 2 and Answer at p. 2). However, DOH does not assert that this has created a genuine dispute over the terms of the settlement agreement or that this is the reason why it has not paid the back pay to affected employees. Therefore, we believe DOH has failed to establish a legitimate dispute exist which prevents it from complying with the settlement agreement.

Association of Government Employees, Local R3-06 v. D.C. Water and Sewer Authority, 47 DCR 7551, Slip Op. No. 635 at pgs. 15-16, PERB Case No. 99-U-04 (2000). In light of the above, we are requiring that DOH post a notice to all employees concerning the violation found and the relief afforded, notwithstanding the fact that all employees may not have been directly affected. By requiring that DOH post a notice, "bargaining unit employees . . . would know that [DOH] has been directed to comply with their bargaining obligations under the CMPA." Id. at p. 16. "Also, a notice posting requirement serves as a strong warning against future violations." Wendell Cunningham v. FOP/MPD Labor Committee, 49 DCR 7773, Slip Op. No. 682 at p. 10, PERB Case Nos. 01-U-04 and 01-S-01 (2002).

Concerning the Complainant's request for reasonable costs, the Board first addressed the circumstances under which the awarding of costs to a party may be warranted in *AFSCME*, *D.C. Council 20, Local 2776 v. D.C. Dept. Of Finance and Revenue*, 37 DCR 5658, Slip Op. No. 245, PERB Case No. 89-U-02 (1990). In that case, the Board concluded that it could, under certain circumstances, award reasonable costs.<sup>4</sup>

In cases which involve an agency's failure to implement an arbitration award or a negotiated settlement, this Board has been reluctant to award costs. See AFGE, Local 2725 v. D.C. Housing Authority, 46 DCR 6278, Slip Op. No. 585 at p. 5., PERB Case Nos. 98-U-20, 99-U-05 and 99-U-12 (1999), and American Federation of Government Employees, Local 2725 v. D.C. Department of Health, Slip Op. No. 752, PERB Case No. 03-U-18 (2004). However, we have awarded costs when an agency has demonstrated a pattern and practice of refusing to implement arbitration awards or negotiated settlements. See, AFGE Local 2725 v. D.C. Housing Authority, 46 DCR 8356, Slip Op. No. 597 at p. 2, PERB Case No. 99-U-23 (1991). In this case, DOH acknowledged that although the settlement agreement was executed on March 1, 2007, it only began in December 2007, nine

First any such award of costs necessarily assumes that the party to whom the payment is to be made was successful in at least a significant part of the case, and that the costs in question are attributable to that part. Second, it is clear on the face of the statute that it is only those costs that are "reasonable" that may be ordered reimbursed . . . . Last, and this is the [crux] of the matter, we believe such an award must be shown to be in the interest of justice.

Just what characteristics of a case will warrant the finding that an award of costs will be in the interest of justice cannot be exhaustively cataloged. We do not believe it possible to elaborate in any one case a complete set of rules or earmarks to govern all cases, nor would it be wise to rule out such awards in circumstances that we cannot foresee. What we can say here is that among the situations in which such award is appropriate are those in which the losing party's claim or position was wholly without merit, those in which the successfully challenged action was undertaken in bad faith, and those in which a reasonably foreseeable result of the successfully challenged action is the undermining of the union among the employees for whom it is the exclusive bargaining representative. Slip Op. No. 245, at p. 5.

In the AFSCME case we noted as follows:

months later, processing the personnel forms to effectuate the payment of back pay. (See Answer. at p. 3). Also, we have today considered a similar case (PERB Case No. 08-U-08) involving the same parties and the same violation of the law. We conclude that DOH's actions have established a pattern and practice of refusing to implement settlement agreements. We therefore find that it would be in the interest of justice to accord the Complainant its requested reasonable costs in these proceedings for prosecuting DOH's latest violation of this same nature. In light of the above, we grant the Complainant's request for reasonable costs.

Next we will consider whether the awarding of interest is appropriate in this case. We have previously considered the question of whether the Board can award interest as part of the its "authority to 'make whole' 'those who the Board finds [have] suffered adverse economic effects in violation of . . . the Labor-Management Relations Section of the CMPA. . . '." University of the District of Columbia Faculty Association/NEA v. University of the District of Columbia, 39 DCR 8594, Slip Op. No. 285 at p. 15, PERB Case No. 86-U-16 (1992). In the UDCFA case we stated the following:

The D.C. Superior Court has held that an "award requiring [that]... employee[s] be given back pay for a specific period of time establishes... a liquidated debt" and therefore is subject to the provisions of D.C. Code Sec. 15-108 which provides for prejudgment interest on liquidated debts at the rate of four percent (4%) per annum. See American Federation of Government Employees, Local 3721 v. District of Columbia Fire Department, 36 DCR 7857, PERB Case No. 88-U-25 (1989) and American Federation of State, County and Municipal Employees v. District of Columbia Bd. of Education, D.C. Superior Court. Misc. Nos. 65-86 and 93-86, decided Aug. 22, 1986, reported at 114 Wash. Law Reporter 2113 (October 15, 1986). Id at p. 17.

Consistent with our holding in the *UDCFA* case, "we state, once again, that [an order directing back pay can] expressly and specifically include[] 'prejudgement interest' as part of [the Board's] make-whole remedy." *University of the District of Columbia Faculty Association, NEA v. University of the District of Columbia*, 41 DCR 1914, Slip Op. No. 307 at p. 2, PERB Case No. 86-U-16 (1992). <u>See</u> also, *Fraternal Order of Police/MPD Labor Committee v. District of Columbia Metropolitan Police Department*, 37 DCR 2704, Slip Op. No. 242 PERB Case No. 89-U-

<sup>&</sup>lt;sup>5</sup>In PERB Case No. 08-U-08 the parties executed a settlement agreement on July 26, 2006 which required that DOH promote a bargaining unit member and provide him with back pay. DOH promoted the employee in June 2007. However, DOH acknowledged in its December 2007 answer that the employee had not received any back pay. (See DOH's Answer in PERB Case No. 08-U-08 at p. 3).

<sup>&</sup>lt;sup>6</sup> The Board has made it clear that attorney fees are not a cost. <u>See Cassie Lee v. AFGE, Local 872</u>, 54 DCR 2593, Slip Op. No. 802, PERB Case No. 04-S-07 (2007); AFGE, Local 2725 v. D.C. Department of Health and Office of Labor Relations and Collective Bargaining, 54 DCR 2876, Slip Op. No. 841, PERB Case No. 05-U-30 (2007).

07 (1990). Furthermore, prejudgment interest shall be computed at the rate of four percent (4%) per annum. See University of the District of Columbia Faculty Association/NEA v. University of the District of Columbia, 39 DCR 8594, Slip Op. No. 285 at p. 17, PERB Case No. 86-U-16 (1992) and University of the District of Columbia Faculty Association, NEA v. University of the District of Columbia, 41 DCR 1914, Slip Op. No. 307 at p. 2, PERB Case No. 86-U-16 (1992).

In the present case, the parties executed a settlement agreement on March 1, 2007. The agreement provides that DOH would: (1) change the job titles and classifications of the affected employees; and (2) provide the affected employees with step adjustments and back pay. On or about the pay period beginning on June 10, 2007, the classifications and job series of the affected employees were changed to "Sanitarian/QMRP, DS-12 Series." (Compl. at p. 2). As previously discussed, the affected employees have not been paid any amount of back pay as required by the March 1, 2007 settlement agreement. We find that DOH's failure to fully implement the parties' settlement agreement has resulted in the employees suffering an adverse economic effect in violation of the CMPA. Therefore, as part of the Board's make whole remedy, DOH is ordered to pay interest at the rate of 4% per annum for its failure to comply timely with the settlement agreement. Having determined that DOH shall pay interest, we now turn to the question of when the interest begins to accrue in this case. The Federal Labor Relations Authority ("FLRA") considered this question in Social Security Administration Baltimore, Maryland and American Federation of Government Employees, 55 FLRA 246 (1999). In that case the FLRA determined that the Agency committed an unfair labor practice by failing to comply with an arbitrator's award. The FLRA awarded interest based on the Agency's failure to comply timely with the arbitrator's award and found that pursuant to the Back Pay Act, 5 U.S.C. § 5596(b)(2)(A) and (B) interest on the back pay begins to accrue at the time that the Agency was obligated to pay the back pay and liquidated damages. Id. at 251. Specifically, the FLRA determined that the Agency was obligated to pay the back pay and liquidated damages commencing from the date the award became final and binding. The FLRA's decision involves failure to timely implement an arbitrator's award directing that the Agency provide back pay and not failure to timely implement a settlement agreement requiring back pay. However, we find the FLRA's reasoning in the Social Security Administration case persuasive for the purpose of determining when interest begins to accrue. In the present case, the parties executed the settlement agreement on March 1, 2007. We find that the settlement agreement became final and binding on that date. Therefore, we find that DOH was obligated to pay the back pay on that date. In light of the above, we find that interest in this case begins to accrue at the time that DOH was obligated to pay the back pay, namely, March 1, 2007.

<sup>&</sup>lt;sup>7</sup>In the Social Security Administration case the FLRA determined that the arbitrator's award became final thirty days after service of the award. Therefore, the interest began to accrue thirty days after service of the award.

### ORDER8

# IT IS HEREBY ORDERED THAT:

- 1. The District of Columbia Department of Health ("DOH"), its agents and representatives shall cease and desist from refusing to bargain in good faith with the American Federation of Government Employees, Local 2725, ("Complainant") by failing to comply with the terms of the March 1, 2007 settlement agreement.
- 2. DOH, its agents and representatives shall cease and desist from interfering, restraining or coercing its employees by engaging in acts and conduct that abrogate employees' rights guaranteed by "Subchapter VII Labor-Management Relations" of the Comprehensive Merit Personnel Act ("CMPA") to bargain collectively through representatives of their own choosing.
- 3. DOH shall within ten (10) days from the issuance of this Decision and Order fully implement the terms of the March 1, 2007 settlement agreement by providing the affected employees with back pay. Also, DOH shall provide the affected employees with interest on the back pay at the statutory rate of 4% per annum. The interest in this case shall begin to accrue from the date the settlement agreement became final and binding, namely March 1, 2007.
- 4. The Complainant's request for reasonable costs is granted for the reasons stated in this Slip Opinion.
- 5. DOH shall post conspicuously, within ten (10) days from the service of this Decision and Order, the attached Notice where notices to bargaining-unit employees are customarily posted. The Notice shall remain posted for thirty (30) consecutive days.
- 6. Within fourteen (14) days from the issuance of this Decision and Order, DOH shall notify the Public Employees Relations Board ("Board"), in writing, that the Notice has been posted accordingly. Also, within fourteen (14) days from the issuance of this Decision and Order, DOH shall notify the Board of the steps it has taken to comply with paragraph 3 of this Order.
- 7. The Complainant shall submit to the Board, within fourteen (14) days from the issuance of this Decision and Order, a statement of actual costs incurred in processing this complaint. The statement of costs shall be filed together with supporting documentation. DOH may file a response to the Complainant's statement of costs within fourteen (14) days from the service of the statement upon it.

2009.

<sup>&</sup>lt;sup>8</sup>This Decision and Order implements the decision reached by the Board on May 20, 2008 and ratified on July 13,



Public Employee Relations Board

Government of the District of Columbia



717 14\* Street, N.W. Suite 1150 Washingun, D.C. 20005

[202] 727-1822/23 Fax: [202] 727-9116

# NOTICE

TO ALL EMPLOYEES OF THE DISTRICT OF COLUMBIA DEPARTMENT OF HEALTH, THIS OFFICIAL NOTICE IS POSTED BY ORDER OF THE DISTRICT OF COLUMBIA PUBLIC EMPLOYEE RELATIONS BOARD PURSUANT TO ITS DECISION AND ORDER IN SLIP OPINION NO. 946, PERB CASE NO. 08-U-12 (September 1, 2009)

WE HEREBY NOTIFY our employees that the District of Columbia Public Employee Relations Board has found that we violated the law and has ordered us to post this notice.

WE WILL cease and desist from violating D.C. Code § 1-617.04(a)(1) and (5) by the actions and conduct set forth in Slip Opinion No. 946.

WE WILL cease and desist from refusing to bargain in good faith with the American Federation of Government Employees, Local 2725, AFL-CIO, by failing to comply with the terms of a settlement agreement over which no genuine dispute exists over the terms.

WE WILL NOT, in any like or related manner, interfere, restrain or coerce, employees in their exercise of rights guaranteed by the Labor-Management Subchapter of the District of Columbia Comprehensive Merit Personnel Act.

	District of Columbia Department of Health
Date:	Ву:
	Director

This Notice must remain posted for thirty (30) consecutive days from the date of posting and must not be altered, defaced or covered by any other material.

If employees have may questions concerning this Notice or compliance with any of its provisions, they may communicate directly with the Public Employee Relations Board, whose address is: 717 14<sup>th</sup> Street, N.W., Suite 1150, Washington, D.C. 20005. Phone: (202) 727-1822.

BY ORDER OF THE PUBLIC EMPLOYEE RELATIONS BOARD Washington, D.C.

## **CERTIFICATE OF SERVICE**

This is to certify that the attached Decision and Order in PERB Case No. 08-U-12 was transmitted via Fax and U.S. Mail to the following parties on this the 1st day of September 2009.

Eric Bunn, President AFGE, Local 2725 P.O. Box 75960 Washington, D.C. 20013-5960

FAX & U.S. MAIL

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Secretary